



4295 Hamilton Mill Road
Suite 400
Buford, GA 30518
U.S.A.
Phone 770.887.3733

Dear Valued Customer,

It is with our sincerest hope that you and your loved ones are safe and healthy during this unprecedented time. At Hettich, we are actively monitoring the situation as well as various government recommendations and guidance with regards to the Coronavirus (COVID-19). Our priority is on the health and safety of our employees, families and communities as we continue to work hard ensuring business continuity and service to all of our business partners.

As the impact of this crisis is largely unknown and is constantly changing, we will be bringing you weekly updates on our status.

As our orders volume changes, we will actively scale our operations in response to your needs. Rest assured our office staff and territory sales managers are working remotely and will do everything in their power to offer you fast and reliable service, and to process your enquiries and orders as promptly as possible via email, phone and text.

Please look out for our next update which will be on April 13th.

We are confident that we will all overcome this crisis together with the necessary prudence and solidarity. Above all, it is our heartfelt wish that you, your families, friends and all your employees will stay healthy and unscathed and we make it through this challenge.

**With Warmest Regards,
Your Hettich Team**

